

To: Sales and Customer Service

From: Victor Lefaive


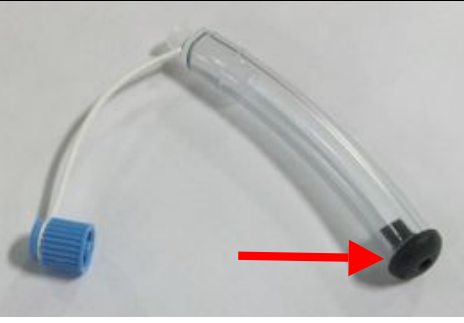
Subject: Valve Change-Special Needs Baby and Infant Catheterization Models

Date: 7/2/13

Plastics updated the valve on the special needs babies and infant catheterization models. R&D identified a quality improvement opportunity and upgraded these units to include a duckbill valve. All stock has been pulled and changed to the new style. Even though we did not receive a high number of complaints on this, the change is a big improvement. The valves will last much longer without leaking.

Affected Products:

- Special needs babies (LF01193, LF01194, LF01195, LF01196, LF01213, LF01214, LF01215, LF01216, and LF01221).
- Infant catheterization models (LF01035, LF01035A, and LF01035B)

 A photograph of a clear plastic catheterization model with a blue cap. A red arrow points to the end of the tube, which has a standard, rounded valve.	 A photograph of the same clear plastic catheterization model with a blue cap. A red arrow points to the end of the tube, which now features a duckbill valve.
Old way	Upgraded with duckbill valve.

Thank you,

Victor Lefaive