

Nasco Fort Atkinson

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Worldwide Service to Education, Health, Agriculture, and Industry

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To: Sales and Customer Service
From: Victor Lefaive – Quality Assurance Coordinator, Nasco Plastics
Subject: SmartScope™ and Remote Repairs
Date: 11/04/14

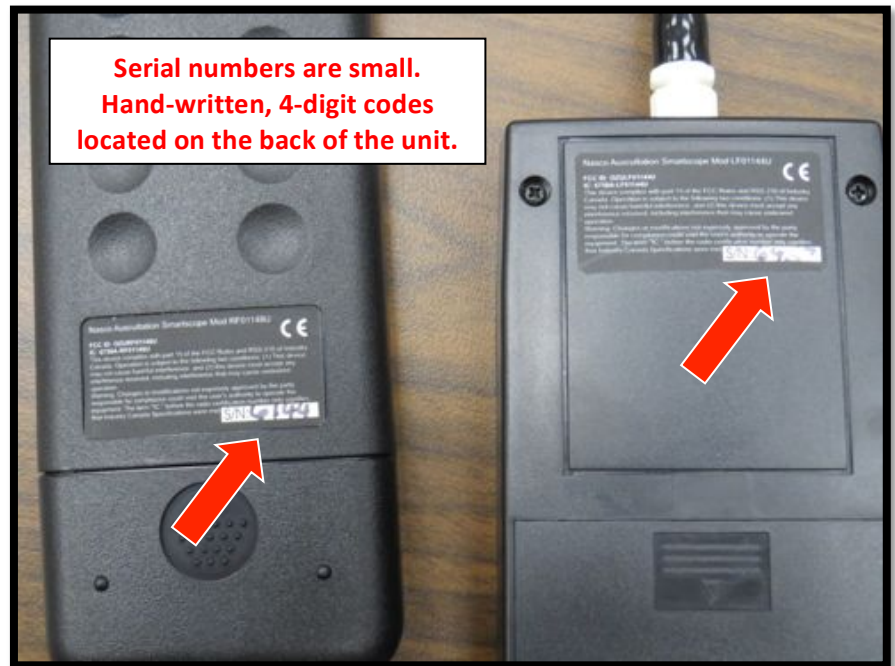
Due to increasing difficulty in sourcing replacement parts for older SmartScope™ units and remotes, we regret to inform you that Nasco will no longer be able to repair any SmartScope™ or Remote with serial numbers ranging from **1000-5000**. Units with serial numbers in this range would have been manufactured prior to October of 2006.



SmartScope™
LF01144U



Remote
LF01148U



Please note that this announcement affects only the *electronics*, and not the auscultation training torso, practice board, and manikins purchased with the SmartScope™ and Remote. A new [Remote LF01148U](#) and [Smart Scope™ LF01144U](#) will need to be purchased to replace units with these serial numbers. New Remotes and Smart Scopes™ will work with existing auscultation training torsos, manikins, and practice boards.

If you have any further questions, please contact:

E-mail: custserv@eNasco.com

Call: 1-800-558-9595

Thank you,

Victor Lefaive
Quality Assurance Coordinator
Nasco Plastics