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Phone 920-563-2446 Fax 920-563-8296 Website eNasco.com E-mail info@eNasco.com

To: Nasco Customers and Distributors
From: Victor Lefaive, Quality Assurance Coordinator
Subject: Advisory Notice for Remote Control for Life/form® Auscultation Trainers
Date: January 27, 2014

Nasco was notified of a possible programming error on the remote controls that accompany adult auscultation units. Please see the list of affected units below and the photos for how to tell if the remote is defective. Any defective units will not work with adult simulators. Check for serial numbers ranging from 9267 to 9316. Defective units will be replaced at no cost.

Nasco issued a corrective action to address this problem and additional quality checks have been implemented to prevent future occurrences.

If you have a defective unit, please contact Customer Service to obtain a return authorization (RA) number at the following telephone numbers or email addresses:

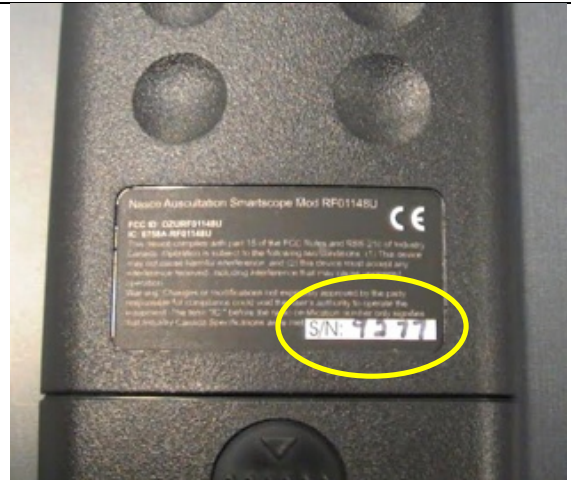
- U.S.A. and Canadian Customers: 1-800-558-9595 or Fax 1-800-372-1236 or custserv@eNasco.com
- International: 1-920-568-5500 (ext. 2402) or International Fax 1-920-563-6044 or export@eNasco.com

Affected Products:

- LF01142 – Auscultation Trainer and SmartScope™
- LF01148 – Additional Remote Control for the Auscultation Trainer
- LF03965 – Adult *CRiSis*™ Auscultation Manikin
- LF03967 – *CRiSis*™ Manikin Auscultation Kit
- LF03968 – Deluxe Plus *CRiSis*™ Auscultation Manikin
- LF04003 – *GERi*™ Auscultation Manikin
- LF04004 – *GERi*™ Manikin Auscultation Update
- LF04005 – Advanced *GERi*™ Auscultation Manikin
- LF04023 – *KERi*™ Auscultation Manikin
- LF04024 – *KERi*™ Manikin Auscultation Update

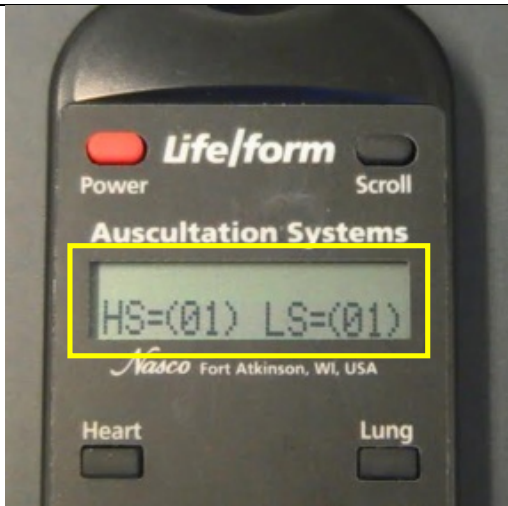
Thank you,

Victor Lefaive
Quality Assurance Coordinator
Nasco Plastics

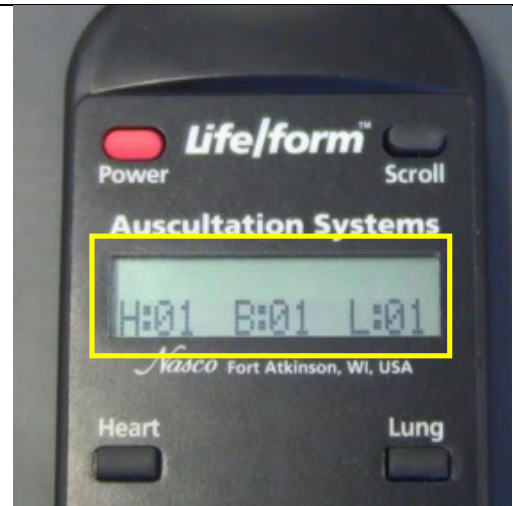


Remote Control

Serial number located on back of remote. The batch in question is sequential numbers 9267-9316.



Correct Display



Defective Unit