





# Nasco

ordering made easy

ONLINE: eNasco.com  
 PHONE: 1.800.558.9595  
 FAX: 1.800.372.1236  
 EMAIL: orders@eNasco.com  
 ADDRESS: 901 Janesville Ave.  
 Fort Atkinson, WI  
 53538



## CREDIT TERMS

Net 30 days upon credit approval.

## SHIPPING

We will ship your order the most secure and economical way, unless you request a particular method of shipment. Most orders within the continental United States arrive within 3–5 business days.

## REGULAR OR SMALL PARCELS

Most orders will be shipped using FedEx® or Priority Mail.

## LARGE ORDERS

Your order will be shipped by truck if it exceeds the size or weight limit of regular or small parcels.

## DOMESTIC STANDARD SHIPPING RATES

**ALL DOMESTIC ORDERS  
OVER \$1500  
SHIP FREE**

2ND DAY SHIPPING AVAILABLE  
25% OF ORDER VALUE (min charge \$14.99)

NEXT DAY SHIPPING AVAILABLE  
30% OF ORDER VALUE (min charge \$29.99)

**ALL DOMESTIC ORDERS  
\$0 to \$1500  
15% OF ORDER VALUE**  
MINIMUM CHARGE \$9.99

### ALASKA & HAWAII RATES

#### STANDARD SHIPPING

25% OF ORDER VALUE (min charge \$14.99)

#### 2ND DAY SHIPPING

30% OF ORDER VALUE (min charge \$24.99)

#### NEXT DAY SHIPPING

35% OF ORDER VALUE (min charge \$39.99)



**This truck icon indicates  
that additional freight  
charges may apply.**

Catalog items with this designation require higher shipping charges than typical parcel rates due to size and special handling requirements by the shipping company. Call Nasco at 1.800.558.9595 for more information.

### ◆ Hazardous Handling Surcharge

Nasco strictly adheres to the U.S. Department of Transportation regulations regarding products classified as "hazardous materials". In following these regulations, you may be assessed a \$24.95 per carton special handling surcharge for items defined within this category. For your convenience, these products are designated in the catalog by a ◆ or D.O.T. classification next to the catalog number.

### Filing Claims for Damaged Merchandise

We take the utmost care when packaging your shipment for delivery, unfortunately, there are occasions when merchandise is damaged during shipment.

- If delivery was via truck, please contact Nasco Customer Service within 15 business days of delivery to file freight claim.
- If delivery was via FedEx® or Priority Mail, please contact Nasco Customer Service immediately.

**IMPORTANT! In all cases, retain original carton and packing materials.**

### Questions About an Order?

Our customer service representatives are experts at resolving any issues you may have with your order.

Please follow these 3 easy steps:

- Please review your packing slip carefully. You may find that changes or substitutions are fully detailed.
- If you need to contact Nasco Customer Service, make sure you have one or more of the following available: Nasco order number, invoice number, purchase order number, and billing and shipping addresses.
- Authorized returns are permitted only by request on stock merchandise within 30 days of the date of invoice. **Restocking fees may apply.**

### NASCO PRICE CHANGE POLICY

Because our vendors sometimes make significant price increases during the life of our catalog, we reserve the right to change published catalog prices without notice.